

## BUSINESS SERVICES

PNCC offers a full-service range of communications solutions for businesses, **For a FREE consultation on the best services for your business, call Sales at 488-9600.**

### High-speed Internet Services for Businesses

- Broadband VDSL and FTTP with multi-year service agreement options

### Mobile Data – Palau’s First & Fastest 4G Network

- Postpaid and Prepaid Mobile Data Plans
- Prepaid SIM card resale
- M2M Data Service
- Pocket WiFi Rental Service

### Multi-line Telephone Business Systems

- Customized to suit your business needs

### Long Distance Calling Services

- International Direct Dialing Accounts

### Digital TV for Multiple Dwelling Units/Hotels

- Volume discount rates available
- DTV Broadcast Connectivity

### Advertising Opportunities

- Telephone Directory (online)
- Electronic Billboard
- Digital TV

### Prepaid Card Resale

- Commission for bulk purchases
- Electronic Voucher Distribution system

## OTHER SERVICES

**SmartHub Online Billing** Register in person at PNCC

**Call Detail Records (CDR)** \$2.12 each per month  
PalauCel, Long distance, Internet

**Advance Payment Option:** Pay 1 Year Advance, Get 1 Month FREE

**Gift of Service** — Prepayment option that allows you to pay for another customer’s phone bill

## PREPAID SERVICES

Shop for prepaid cards online at PNCC website [www.pnccpalau.com](http://www.pnccpalau.com), at PNCC offices in Koror and Airai, and many retail stores.



**Mobile Prepaid Airtime** for nationwide cellular service (voice, text and mobile data). Available in values of \$5, \$10, \$25, or \$50.\* **Prepaid SIM Cards** sold at PNCC & various resellers.

Use **Prepaid Internet Cards**\*\* to log on to high-speed Internet via **HomeNet** or **PNCC WiFi Hotspots**. Cards offered (PGST incl.):  
**\$2.12 / 2Days Unlimited \$5.30 / 5Days Unlimited \$10.60 / 15Days Unlimited**

**PGST effective 1/1/23.**

\***Airtime Card** face value will remain the same since the PGST will already be added to the rates of any prepaid services you use with these "multiple-use" cards. \*\***Internet Card** face value will increase by 6% and be charged at the point of purchase, since Internet cards are only for a single purpose and set duration.



### 4G Pocket WiFi Rental Service

Up to 3 devices can use 4G Pocket WiFi at the same time.

- ⇒ Short-Stay Plan / 25GB / 5 days / \$132.50
- ⇒ Long-Stay Plan / 60GB / 14 days / \$265.00



PALAU NATIONAL COMMUNICATIONS CORPORATION

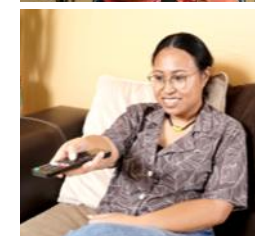
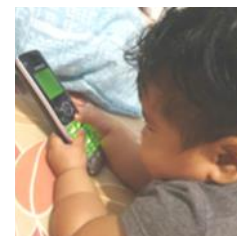
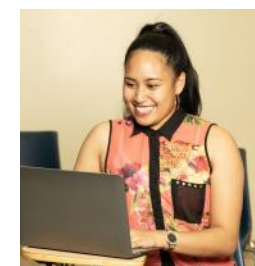
Connecting Palau to the World Since 1982

## Services & Rates

### Mobile



### Internet



### Telephone

### Digital TV

## PNCC Service Numbers

Customer Support (Koror)	488-9000
Business Sales	488-9600
Directory Assistance	411
Trouble Reports	611
IT Help Desk & OnCall Hotline	587-9696/775-9999
Headquarters	587-9000
Operator Services	587-9904
Current Palau Time	488-TIME(8463)

### Palau National Communications Corporation

P.O. Box 99 Koror, Palau 96940

Rates subject to change

01.01.2025

**Omak er a Belau el mora Beluulechad**

**Effective 1/1/2023:** PGST tax will be applied to PNCC products and services. **Rates in this brochure are PGST inclusive.**  
 PNCC will remit the 10% PGST to the Bureau of Revenue and Taxation but the price you pay will only increase by 6%.

## FIXED LINE TELEPHONE

Unlimited local calling throughout Palau is available for a low monthly fee.

### Local Telephone Services

Home Phone Bundle Discounted Rate \$21.20/mo. (No deposit)  
 Includes residential fixed line + Inside Wiring Maintenance Plan (IMP) +  
 Caller ID + 3 Special Calling Features + 1 Additional Listing

Telephone Line - Install	\$53.00
Residential	\$12.83/mo.(No deposit)
Bus/Gov/Non-profit	\$25.65/mo.(No deposit)
Inside Wiring Maintenance Plan (IMP)	
Monthly fee per single telephone line	\$ 3.18
Additional Wiring & Repair Fee per modular jack (after initial installation, without IMP)	\$53.00
Transfer Line Location	\$53.00
Disconnection	no charge
Reconnection (residential)	\$ 6.41
Reconnection (business)	\$ 12.83
Change Number	\$ 6.41

### Directory Services

Directory Assistance (411): 53¢ per call (1st 5 calls each month are free)	
Published in 411 & Directory	FREE
Non-published number	\$1.06/mo. each
Additional listing in directory white pages and 411 (2nd name, e-mail, website, and/or wireless number)	\$1.06/mo. each
Yellow page listing (businesses)	FREE

### Long Distance Telephone Services\*

#### International Direct Dial (IDDD)

Residential	\$50 deposit
Bus/Gov	\$250 deposit

\*All long distance calls charged per minute; dial "0" for rates.  
 IDDD service can be applied to fixed line or postpaid mobile accounts (775).

**Special Promotion:** OVERSEAS CALLS—ONLY 21¢ per minute to  
 most destinations. *Effective until further notice.*

### Special Calling Services \$10.60 activation fee each†

Caller ID:	\$5.25/mo.
Call Forward, Call Waiting, 3-way Call:	\$1.86/mo.ea.*

## DIGITAL TELEVISION

<b>Basic Service</b>	<b>\$29.50mo.</b>
Additional Outlet—Tier 1 (1-3)	\$3.50/mo. each
Additional Outlet—Tier 2 (4-8)	\$4.66/mo. each

### Premium Options Monthly

*Premium rates are additional to Basic @ \$29.50/mo.*

<b>Super Basic</b> (U.S. channels)	\$ 5.30
<b>Star Select</b> (movies & shows)	\$ 8.48
<b>The Filipino Channel</b> (TFC)	\$10.60
<b>Cinema One &amp; Cinemo</b> (2 channels)	\$ 6.36
<b>GMA Network Package</b>	\$15.90
<b>TFC + GMA COMBO Package</b>	\$21.20

### SAVE WITH DISCOUNTED PACKAGES!

<b>Super Choice Package</b>	\$31.80
<i>Basic + Super Basic</i>	
<b>Super Star Package</b>	\$40.28
<i>Basic + Super Basic + Star Select</i>	
<b>Pinoy Package</b>	\$59.36
<i>Basic + Super Basic + The Filipino Channel + GMA Network + Cinemo/Cinema One</i>	

### Connection Fees and Other Charges

Connection Fees:	\$31.80 for Basic \$8.48 ea. Additional Outlet (only one \$8.48 activation fee if connected same time)
Reconnection Fee (within 30 days):	\$15.90
Transfer Fee:	\$21.20
Disconnection:	<i>No charge; 7 day advance notice required &amp; all balances paid.</i>
Set Top Box Deposit	\$20.00
Set Top Box Replacement	\$74.20
Smart Card Replacement	\$10.60
Remote Control	\$10.60

For Multiple Dwelling Units & TV ad rates call 488-9600.

## MOBILE 3G WCDMA Band 8 / 4G LTE Band 28\*

\*and 2G GSM-900

<b>Prepaid SIM Card:</b>	<b>\$10.60 (includes \$10 Airtime minutes)</b>
Change/replace SIM Card	\$10.60
Special Number Request	\$26.50
Reconnection/unbar number	\$5.30 <i>(Disconnection—no charge)</i>
Change number (postpaid plans)	\$10.60

**Voice Mail:** calls to Voice Mail charged Airtime; FREE to check messages  
**International Roaming** (postpaid only): \$2/min. local Airtime in visited country; \$5/min. for  
 calls outside of visited country & to other PNCC roamers, \$5/min for incoming calls to roamers  
 including Voice Mail (if activated). Incoming text FREE; outgoing text 40¢ per send (160  
 characters). IDDD account required (with deposit). Int'l Roaming Billing Detail: \$5.30 per  
 account/month.

**MOBILE DATA** is prepaid using Airtime cards for both prepaid and  
 postpaid accounts, charged at 16¢ per MB of upload and download. **SAVE  
 with prepaid data plans—Dial \*780# for available data plans & bundles.**

**Monthly Postpaid Data Plans(775): \$21.20/20GB, \$31.80/30GB, \$45/50GB +  
 \$3.00GB for excess data.** For monthly subscribers with no data included in plan.

**Mobile Prepaid Service: Voice (Local & Long Distance) • Text • Data  
 Text Messages (SMS):** *Outgoing messages: 6¢ per send (local); 21¢ per  
 international message (one message = 160 characters). All incoming local and  
 international text messages are FREE. Voice Calls: The rate for incoming calls  
 is the same as outgoing calls. Special Promotion: ALL LOCAL AIRTIME PREPAID  
 VOICE CALLS ONLY 16¢ per minute all day everyday, and no local Airtime charge  
 for long distance calls. Effective until further notice.*

**Mobile Monthly Plans \$15.90 Activation Fee. NO DEPOSIT.  
 ALL LOCAL TEXT FREE ON ALL PLANS.** (Int'l Text 21¢ per send on all plans).

Monthly Plan	Monthly Fee	Included Minutes <sup>2</sup>	Add'l Minutes <sup>2</sup>	Mobile Data
Basic	\$21.20	200	16¢	None <sup>3</sup>
Starter	\$30	300	16¢	5GB <sup>4</sup>
Friends & Family <sup>1</sup>	\$26.50ea	250	16¢	20GB <sup>4</sup>
You+Me (for 2 numbers)	\$31.80ea	200	16¢	20GB <sup>4</sup>
Friends & Family Plus <sup>1</sup>	\$42.39ea	350	16¢	30GB <sup>4</sup>

1. Min. 3 Max. 15 Numbers. 2. For calls outside the group; all local minutes free for calls within  
 group. 3. Postpaid Data Plans available, or use prepaid data. 4. Excess data \$5.30/GB

## INTERNET

### PalauNet Plans for HomeNet DSL & WiFi Hotspots

\$50.00 deposit + \$10.60 connect/reconnect fee

Plan Name	Included Internet Hours	Monthly Fee	Additional Hours
Email only	0	\$15.90	0
Basic	15 hrs.	\$15.90	\$1.32 ea.
Bronze	30 hrs.	\$31.75	\$1.32 ea.
Silver	100 hrs.	\$52.94	\$1.32 ea.
Gold	250 hrs.	\$74.14	\$1.32 ea.
Unlimited	unlimited	\$105.94	

**High-speed Internet Service for Businesses:** Broadband VDSL and  
 Fiber to the Premises available, please call Sales at 488-9600.

### HOME DSL BUNDLES for Residential Customers

All bundles include residential phone line & Inside Wire Maintenance Plan, plus  
 secure home WiFi. **All stated Internet speeds are "up to speeds" which may  
 vary based on residential location.**

#### Home DSL — Always on!

- **Home DSL Basic:** 10 Mbps—\$63.60/mo.
- **Home DSL Premium:** 20 Mbps—\$127.14 mo.\*

\*Includes Caller ID and one Unlimited PalauNet Account for WiFi Hotspots.

**HomeNet — Log-in Access:** 5 Mbps—\$21.20/mo.  
 Use Prepaid Internet Cards or PalauNet accounts to log on to the Internet.

**Install** (new phone line): \$53.00 (includes modem) **Reconnect fee:** \$10.60  
**Install** (existing phone line): \$66.00 modem cost only for HomeNet bundle