

BUSINESS SERVICES

PNCC offers a full-service range of communications solutions for businesses, **For a FREE consultation on the best services for your business, call Sales at 488-9600.**

High-speed Internet Services for Businesses

- Broadband VDSL and FTTP with multi-year service agreement options

Mobile Data – Palau’s First & Fastest 4G Network

- Postpaid and Prepaid Mobile Data Plans
- Prepaid SIM card resale
- M2M Data Service
- Pocket WiFi Rental Service

Multi-line Telephone Business Systems

- Customized to suit your business needs

Long Distance Calling Services

- International Direct Dialing Accounts

Digital TV for Multiple Dwelling Units/Hotels

- Volume discount rates available
- DTV Broadcast Connectivity

Advertising Opportunities

- Telephone Directory (online)
- Electronic Billboard
- Digital TV

Prepaid Card Resale

- Commission for bulk purchases
- Electronic Voucher Distribution system

OTHER SERVICES

SmartHub Online Billing Register in person at PNCC

Call Detail Records (CDR) \$2.12 each per month
PalauCel, Long distance, Internet

Advance Payment Option: Pay 1 Year Advance, Get 1 Month FREE

Gift of Service — Prepayment option that allows you to pay for another customer’s phone bill

PREPAID SERVICES

Shop for prepaid cards online at PNCC website www.pnccpalau.com, at PNCC offices in Koror and Airai, and many retail stores.



Mobile Prepaid Airtime for nationwide cellular service (voice, text and mobile data). Available in values of \$5, \$10, \$25, or \$50.* **Prepaid SIM Cards** sold at PNCC & various resellers.

Use **Prepaid Internet Cards**** to log on to high-speed Internet via **HomeNet** or **PNCC WiFi Hotspots**. Cards offered (PGST incl.):
\$2.12 / 2Days Unlimited \$5.30 / 5Days Unlimited \$10.60 / 15Days Unlimited

PGST effective 1/1/23.

Airtime Card** face value will remain the same since the PGST will already be added to the rates of any prepaid services you use with these "multiple-use" cards. *Internet Card** face value will increase by 6% and be charged at the point of purchase, since Internet cards are only for a single purpose and set duration.



4G Pocket WiFi Rental Service

Up to 3 devices can use 4G Pocket WiFi at the same time.

- ⇒ Short-Stay Plan / 25GB / 5 days / \$132.50
- ⇒ Long-Stay Plan / 60GB / 14 days / \$265.00



PALAU NATIONAL COMMUNICATIONS CORPORATION

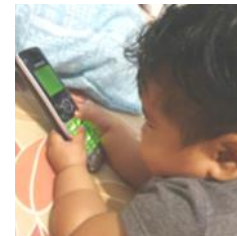
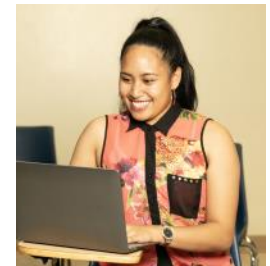
Connecting Palau to the World Since 1982

Services & Rates

Mobile



Internet



Telephone

Digital TV

PNCC Service Numbers

Customer Support (Koror)	488-9000
Business Sales	488-9600
Directory Assistance	411
Trouble Reports	611
IT Help Desk & OnCall Hotline	587-9696/775-9999
Headquarters	587-9000
Operator Services	587-9904
Current Palau Time	488-TIME(8463)

Palau National Communications Corporation

P.O. Box 99 Koror, Palau 96940

Omak er a Belau el mora Beluulechad

Effective 1/1/2023: PGST tax will be applied to PNCC products and services. **Rates in this brochure are PGST inclusive.** PNCC will remit the 10% PGST to the Bureau of Revenue and Taxation but the price you pay will only increase by 6%.

FIXED LINE TELEPHONE

Unlimited local calling throughout Palau is available for a low monthly fee.

Local Telephone Services

Home Phone Bundle Discounted Rate \$21.20/mo. (No deposit)
Includes residential fixed line + Inside Wiring Maintenance Plan (IMP) +
Caller ID + 3 Special Calling Features + 1 Additional Listing

Telephone Line - Install	\$53.00
Residential	\$12.83/mo.(No deposit)
Bus/Gov/Non-profit	\$25.65mo.(No deposit)
Inside Wiring Maintenance Plan (IMP)	
Monthly fee per single telephone line	\$ 3.18
Additional Wiring & Repair Fee per modular jack (after initial installation, without IMP)	\$53.00
Transfer Line Location	\$53.00
Disconnection	no charge
Reconnection (residential)	\$ 6.41
Reconnection (business)	\$ 12.83
Change Number	\$ 6.41

Directory Services

Directory Assistance (411): 53¢ per call (1st 5 calls each month are free)	
Published in 411 & Directory	FREE
Non-published number	\$1.06/mo. each
Additional listing in directory white pages and 411 (2nd name, e-mail, website, and/or wireless number)	\$1.06/mo. each
Yellow page listing (businesses)	FREE

Long Distance Telephone Services*

International Direct Dial (IDDD)

Residential	\$50 deposit
Bus/Gov	\$250 deposit

*All long distance calls charged per minute; dial "0" for rates.
IDDD service can be applied to fixed line or postpaid mobile accounts (775).

Special Promotion: OVERSEAS CALLS—ONLY 21¢ per minute to most destinations. *Effective until further notice.*

Special Calling Services \$10.60 activation fee each†

Caller ID:	\$5.25/mo.
Call Forward, Call Waiting, 3-way Call:	\$1.86/mo.ea.*

† only one activation fee is charged if more than one of these services is activated at same time; *\$1.59/mo. each if all 3 are subscribed.

NO LOCAL AIRTIME Charges for OVERSEAS CALLS from Prepaid PalauCel Numbers effective 3/1/19 until further notice.

DIGITAL TELEVISION

Basic Service	\$29.50mo.
Additional Outlet—Tier 1 (1-3)	\$3.50/mo. each
Additional Outlet—Tier 2 (4-8)	\$4.66/mo. each

Premium Options Monthly

Premium rates are additional to Basic @ \$29.50/mo.

Super Basic (U.S. channels)	\$ 5.30
Star Select (movies & shows)	\$ 8.48
The Filipino Channel (TFC)	\$10.60
Cinema One & Cinemo (2 channels)	\$ 6.36
GMA Network Package	\$15.90
TFC + GMA COMBO Package	\$21.20

SAVE WITH DISCOUNTED PACKAGES!

Super Choice Package	\$31.80
<i>Basic + Super Basic</i>	
Super Star Package	\$40.28
<i>Basic + Super Basic + Star Select</i>	
Pinoy Package	\$59.36
<i>Basic + Super Basic + The Filipino Channel + GMA Network + Cinemo/Cinema One</i>	

Connection Fees and Other Charges

Connection Fees:	\$31.80 for Basic
	\$8.48 ea. Additional Outlet
	(only one \$8.48 activation fee if connected same time)
Reconnection Fee (within 30 days):	\$15.90
Transfer Fee:	\$21.20
Disconnection:	<i>No charge; 7 day advance notice required & all balances paid.</i>
Set Top Box Deposit	\$20.00
Set Top Box Replacement	\$74.20
Smart Card Replacement	\$10.60
Remote Control	\$10.60

For Multiple Dwelling Units & TV ad rates call 488-9600.

MOBILE 3G WCDMA Band 8 / 4G LTE Band 28*

*and 2G GSM-900

Prepaid SIM Card:	\$10.60 (includes \$10 Airtime minutes)
Change/replace SIM Card	\$10.60 Special Number Request \$26.50
Reconnection/unbar number	\$5.30 (<i>Disconnection—no charge</i>)
Change number (postpaid plans)	\$10.60

Voice Mail: calls to Voice Mail charged Airtime; FREE to check messages
International Roaming (postpaid only): \$2/min. local Airtime in visited country; \$5/min. for calls outside of visited country & to other PNCC roamers, \$5/min for incoming calls to roamers including Voice Mail (if activated). Incoming text FREE; outgoing text 40¢ per send (160 characters). IDDD account required (with deposit). Int'l Roaming Billing Detail: \$5.30 per account/month.

MOBILE DATA is prepaid using Airtime cards for both prepaid and postpaid accounts, charged at 16¢ per MB of upload and download. **SAVE with prepaid data plans—Dial *780# for available data plans & bundles.**

Monthly Postpaid Data Plans(775): \$21.20/20GB, \$31.80/30GB, \$45/50GB + \$3.00GB for excess data. For monthly subscribers with no data included in plan.

Mobile Prepaid Service: Voice (Local & Long Distance) • Text • Data Text Messages (SMS): Outgoing messages: 6¢ per send (local); 21¢ per international message (one message = 160 characters). *All incoming local and international text messages are FREE.* **Voice Calls:** The rate for incoming calls is the same as outgoing calls. **Special Promotion:** ALL LOCAL AIRTIME PREPAID VOICE CALLS ONLY 16¢ per minute all day everyday, and no local Airtime charge for long distance calls. *Effective until further notice.*

Mobile Monthly Plans \$15.90 Activation Fee. NO DEPOSIT.
ALL LOCAL TEXT FREE ON ALL PLANS. (Int'l Text 21¢ per send on all plans).

Monthly Plan	Monthly Fee	Included Minutes ²	Add'l Minutes ²	Mobile Data
Basic	\$21.20	200	16¢	None ³
Starter	\$30	300	16¢	5GB ⁴
Friends & Family ¹	\$26.50ea	250	16¢	20GB ⁴
You+Me (for 2 numbers)	\$31.80ea	200	16¢	20GB ⁴
Friends & Family Plus ¹	\$42.39ea	350	16¢	30GB ⁴

1. Min. 3 Max. 15 Numbers. 2. For calls outside the group; all local minutes free for calls within group. 3. Postpaid Data Plans available, or use prepaid data. 4. Excess data \$5.30/GB

INTERNET

PalauNet Plans for HomeNet DSL & WiFi Hotspots

\$50.00 deposit + \$10.60 connect/reconnect fee

Plan Name	Included Internet Hours	Monthly Fee	Additional Hours
Email only	0	\$15.90	0
Basic	15 hrs.	\$15.90	\$1.32 ea.
Bronze	30 hrs.	\$31.75	\$1.32 ea.
Silver	100 hrs.	\$52.94	\$1.32 ea.
Gold	250 hrs.	\$74.14	\$1.32 ea.
Unlimited	unlimited	\$105.94	

High-speed Internet Service for Businesses: Broadband VDSL and Fiber to the Premises available, please call Sales at 488-9600.

HOME DSL BUNDLES for Residential Customers

All bundles include residential phone line & Inside Wire Maintenance Plan, plus secure home WiFi. **All stated Internet speeds are "up to speeds" which may vary based on residential location.**

Home DSL — Always on!

- **Home DSL Basic:** 10 Mbps—\$63.60/mo.
- **Home DSL Premium:** 20 Mbps—\$127.14 mo.*
*Includes Caller ID and one Unlimited PalauNet Account for WiFi Hotspots.

HomeNet — Log-in Access: 5 Mbps—\$21.20/mo.
Use Prepaid Internet Cards or PalauNet accounts to log on to the Internet.

Install (new phone line): \$53.00 (includes modem) **Reconnect fee:** \$10.60
Install (existing phone line): \$66.00 modem cost only for HomeNet bundle